| Stakeholders | Role/Responsibility | Importance | Influence | Interests/Positive Impacts | Concerns |
| --- | --- | --- | --- | --- | --- |
| IT Support | Providing technical assistance and troubleshooting | Medium | Low | System stability, quick issue resolution | Workload, resource constraints |
| Data Analysts | Analyzing financial data for insights | Low | Low | Accurate and accessible data, reporting tools | Data accuracy, system integration |
| Marketing Team | Promoting the software to attract users | Low | Low | Increased user adoption, positive brand image | Market competition, user feedback |
| Legal Advisors | Ensuring legal compliance and risk management | High | Medium | Mitigated legal risks, regulatory adherence | Legal complexities, changing regulations |
| Training Specialists | Conducting training sessions for end-users | Medium | Low | User proficiency, smooth software adoption | Time constraints, resistance to training |
| Customer Support | Addressing user queries and issues | Medium | Medium | Positive user experience, quick problem resolution | Workload, user dissatisfaction |
| Internal Auditors | Conducting internal assessments and audits | Medium | Medium | Ensured system integrity, compliance | Audit challenges, resource allocation |
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